"Developing Emotional competences in Trade Union Training"

26-29 November 2024

25.11	Tuesday 26.11	Wednesday 27.11	Thursday 28.11	Friday 29.11
Arrival of the participants	O9:00 Welcome from ETUI Introduction, welcome, practical details Personal presentations Expectations, programme and objectives Concepts of emotions / feelings / senses Interdependence between emotions, cognition and the leaning process Influence of culture on emotional intelligence	09:00 Feedback and reflections Importance of empathic listening in the context of multicultural training - Improving active listening skills Empathic listening: Shifting focus from trainer's performance to participants' learning - Non-verbal signs and body language	emotional narratives through art Integrating emotional competence into training design: impact on training outcomes - Self-reflection on important points to	9:00 Integrate and link trade union values with emotional competence in training settings Focus on the design and implementation phases of the learning management cycle Assessment of the workshop activities and outcomes - You and your learning process - self-analysis of skills acquired - individual practices to integrate in the near future
	12:30 - LUNCH	12:30 - LUNCH	12:30 - LUNCH	12:30 - LUNCH
	14:00 Self-awareness and emotional Regulation - Recognizing and identifying emotions Developing vocabulary for emotional expression - Understanding and utilising Plutchik's wheel of emotions - Mapping and analysing emotions Self-analysis of practices	14:00 Emotional Narratives Through Art (Guided tour and observations) Observation and interpretation - Developing emotional awareness and empathy - Expression and communication Reflective practice and emotional responses - Engaging in self-reflection and discussion	14:00 How to tackle emotions in different contexts? - You in the tutor's shoes - Identifying situations that lead to misunderstandings and conflict - Strategies to anticipate and solve conflicts Skills, attitudes and behaviours of a trainer / facilitator that are key to improve learning 17:00- End of the day	Participant departure after lunch
DINNER	DINNER	DINNER	DINNER	





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